# AS S FORT WORTH

Proof Positive: How Promo Distributors Have Profited With Print

> Denise M. Gustavson Editorial Director, Media Brands PRINTING United Alliance

### **Session** Overview

#### **Industry Insights**

Explore why promo distributors are adding print to their service offerings.

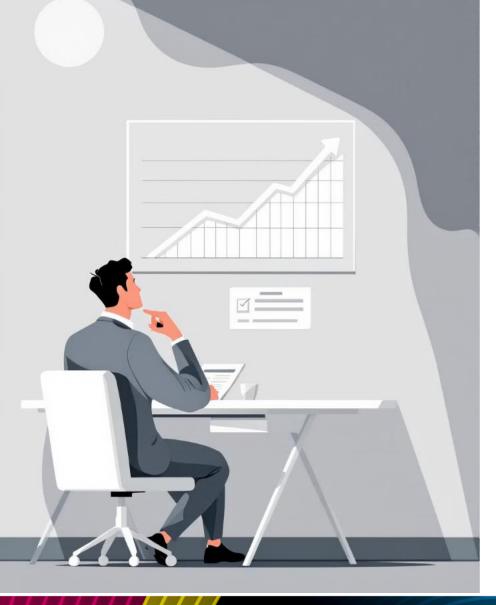
# Expert Panel Discussion Future Outlook & Implementation

Learn from industry veterans about their experiences integrating print services.

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Discover the challenges, solutions, and potential for distributors in print integration.

3



# Why Add Print to Your Offerings?



#### **Increased Revenue**

Capitalize on cross-selling opportunities and expand your income streams.

#### S

#### **Customer Stickiness**

Build deeper, long-lasting relationships with your existing clientele.

#### → Market Convergence

Meet the growing demand for one-stop-shop solutions in print and promo.



## **Brands Value Print**

Print continues to demonstrate exceptional value for brands across multiple dimensions, from quality perception to information retention.



Print communicates premium value to customers



Print stands out in today's cluttered world



Print effectively enhances brand image

88% Credibility



Print demonstrates authority and trustworthiness

These statistics demonstrate why leading brands continue to invest in print as a core component

of their marketing strategy.

Source: Propelling Your Business Forward in an Everchanging Competitive Environment, NAPCO Research 2022





### **The Print Opportunity**

# \$100.6B

**Industry Revenue** 

22,580

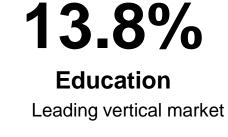
Print Establishments in the U.S.



# **Top Vertical Markets**

Leading sectors driving print and promotional product integration







**7.8% Construction** Major market segment







Healthcare Second-largest sector

**7.0%** Manufacturing & Distribution Significant sector

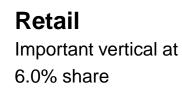
#### **Additional Key Markets**



Financial & Insurance

6.3% share







**Other Sectors** 

Nonprofit (5.5%) Restaurants & Travel (5.3%) Associations & Clubs (4.9%) Government (4.2%) Automotive (3.6%) Real Estate (3.2%)



Source: 2024 State of the Industry (ASI Research)



## **Key Print Applications**

#### **Direct Mail**

Personalized mail pieces for targeted marketing campaigns with high ROI potential.

#### **Marketing Collateral**

Brochures, business cards, and booklets to support brand messaging.

#### Packaging

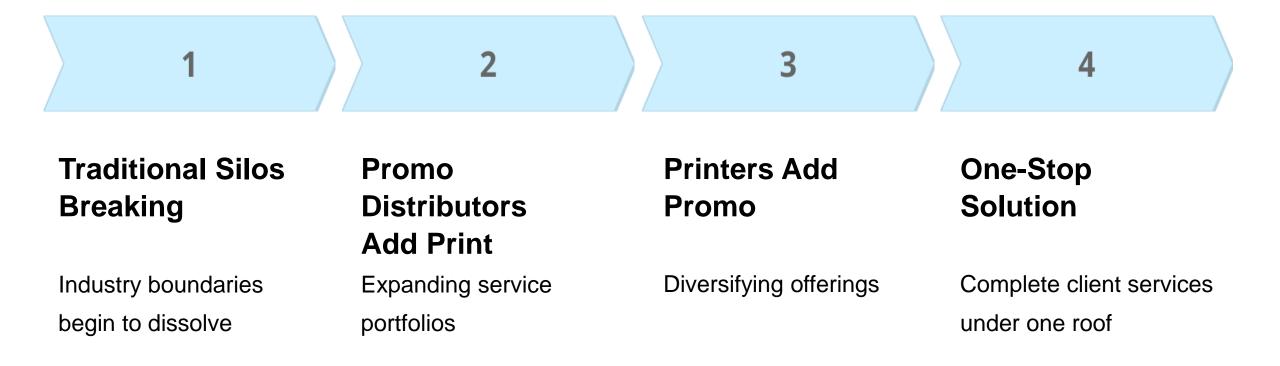
Custom boxes, labels, and tags for enhanced product presentation.

#### **Wide-Format Print**

Banners, signs, and event displays for impactful visual communication.



# The Case for Convergence



The industry is evolving, with both promo distributors and printers expanding their offerings to meet diverse client needs under one roof.



# **Opportunity To Enhance Customer Experience**







#### Single-Sourcing Preference Full-Service Demand

Many companies now prefer to work with a single supplier for both print and promotional products.

75% of customers value full-service providers who can handle all their needs under one roof.

#### **Consolidated Supply Base**

Offering both print and promotional services simplifies the customer experience, leading to increased satisfaction.



### **Meet the Panelists**

#### **Ashley Beall**

Account Director CSI Printing (asi/165214)

#### Carla Sisk

Owner ColorMix Graphics & Printing (asi/165002)

#### **Sophie Hudson**

Owner Kash Imprints (asi/125286)



### **How To Get Started With Print**



#### Survey Your Clients

Identify which print products your clients are already purchasing.

# Start With Easy Wins

Add wide-format products like banners, flags, and posters to your offerings.

#### Start Small

Instead of adding a catalog full of options, start with one or two before adding more.

#### **Expand Slowly**

Expand with other highvalue services as you get comfortable talking about print.



### **Key Challenges for Print Integration**



# Technology & Equipment

Sourcing the right print partners and production software.

#### Art File Management

Handling templates and ensuring high-resolution artwork.

#### Learning Curve

Understanding paper stocks, coatings, and print processes.

#### Customer Expectations

Training clients on proofing and approval to avoid reprints.



# How To Overcome These Challenges



#### **Partner Smart**

Work with experienced print providers or trade printers for quality assurance.



#### **Build Your Tech Stack**

Implement web-to-print platforms to streamline ordering processes.



#### **Start Small**

Focus on products like signage, which is similar to promo offerings.



#### **Train Your Team**

Educate staff on key print concepts like bleed, resolution, and finishing options.





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# Looking Ahead: The Future of Print for Promo Distributors

Sustainability	y
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Growing demand for eco-friendly printing solutions

#### **Personalization Boom**

Advances in variable data printing and one-to-one marketing

#### AI & Automation

Using AI to forecast client needs based on buying patterns

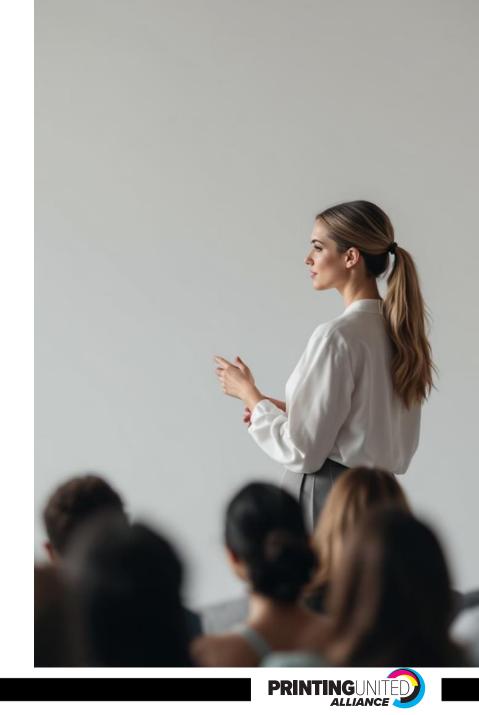
#### **Continued Convergence**

Print, promo, packaging and digital merging under one roof



# **Audience Questions**





# **Thank You!**





#### **Contact Us**

Have questions about the power of print?

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